

THIS LETTER IS IMPORTANT AND REQUIRES YOUR IMMEDIATE ATTENTION. If you are in any doubt as to the action you should take, you are recommended to seek immediately your own personal independent financial advice from your stockbroker, bank manager, solicitor, accountant or other independent financial adviser duly authorised under the Financial Services and Markets Act 2000 (as amended) or, if you are taking advice in a territory outside the United Kingdom, an appropriately authorised independent financial adviser in the relevant territory.

If you have sold or otherwise transferred all of your shares in Castle Support Services plc ("Castle" or the "Company"), please forward this letter as soon as possible to the purchaser or transferee, or to the stockbroker, bank or other agent through whom the sale or transfer was effected for onward transmission to the purchaser or transferee. If you have sold or transferred only part of your holding of shares in Castle, you should retain this letter and consult the bank, stockbroker or other agent through whom the sale or transfer was effected.

Strand Hanson Limited ("Strand Hanson"), which is authorised and regulated in the United Kingdom by the Financial Services Authority, is acting exclusively as financial adviser to Castle and no one else in connection with the possible offer and will not be responsible to anyone other than Castle for providing the protections afforded to clients of Strand Hanson or for providing advice in relation to the possible offer.

CASTLE SUPPORT SERVICES PLC

(Incorporated and registered in England under the Companies Act 1985, with registered number 5351402)

Directors:

Christopher Harwood Bernard Mills *(Non-executive Chairman)*
Tudor Griffith Davies *(Executive Director)*
Timothy Ian Barrett *(Finance Director)*
John Colin Keith *(Non-executive Director)*
David Eric Banks *(Non-executive Director)*

Registered office:

c/o Dowding Mills
Camp Hill
Birmingham
B12 0JJ

18 May 2010

To the holders of ordinary shares in Castle

Dear Shareholder

In accordance with Rule 2.6(a) of the City Code on Takeovers and Mergers (the "City Code"), you will find enclosed a copy of a press announcement released by Castle on 14 May 2010 noting the recent rise in the Company's share price and confirming that the Company has received a number of provisional approaches and is in early stage discussions with more than one party which may or may not lead to an offer being made for the Company. A further announcement will be made as and when appropriate. **Shareholders need take no further action at this stage.**

A copy of the announcement can also be found on Castle's website at www.castlesupportservices.com.

Please note that addresses, electronic addresses and certain other information provided by you for the receipt of communications from Castle may be provided to an offeror during the offer period as required under Section 4 of Appendix 4 to the City Code.

Yours faithfully

Christopher Mills
Non-executive Chairman

The directors of Castle accept responsibility for the information contained in this letter and the attached press announcement released by Castle. To the best of their knowledge and belief (having taken all reasonable care to ensure that such is the case), the information contained in this letter and the attached press announcement released by Castle is in accordance with the facts and does not omit anything likely to affect the import of such information.

14 May 2010

**Castle Support Services plc
("Castle" or the "Company")**

Statement re: Recent Share Price Movement

The Board of Castle (the "Board") notes the recent rise in the Company's share price and confirms that it has received a number of provisional approaches and is in discussions with more than one party which may or may not lead to an offer being made for the Company.

These discussions are at an early stage and the Board emphasises that there can be no certainty that any offer will be forthcoming. A further announcement will be made in due course.

In accordance with Rule 2.10 of the City Code on Takeovers and Mergers (the "Code"), Castle confirms that it currently has 118,083,186 ordinary shares of 20 pence each in issue and admitted to trading on the London Stock Exchange under the ISIN code GB00B1XLC667.

Enquiries:

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Disclosure Requirements of the Code:

Under Rule 8.3(a) of the Code, any person who is interested in 1% or more of any class of relevant securities of Castle or of any paper offeror (being any offeror other than an offeror in respect of which it has been announced that its offer is, or is likely to be, solely in cash) must make an Opening Position Disclosure following the commencement of the offer period and, if later, following the announcement in which any paper offeror is first identified.

An Opening Position Disclosure must contain details of the person's interests and short positions in, and rights to subscribe for, any relevant securities of each of (i) Castle and (ii) any paper offeror(s). An Opening Position Disclosure by a person to whom Rule 8.3(a) applies must be made by no later than 3.30 p.m. (London time) on the 10th business day following the commencement of the offer period and, if appropriate, by no later than 3.30 p.m. (London time) on the 10th business day following the announcement in which any paper offeror is first identified. Relevant persons who deal in the relevant securities of Castle or of a paper offeror prior to the deadline for making an Opening Position Disclosure must instead make a Dealing Disclosure.

Under Rule 8.3(b) of the Code, any person who is, or becomes, interested in 1% or more of any class of relevant securities of Castle or of any paper offeror must make a Dealing Disclosure if the person deals in any relevant securities of Castle or of any paper offeror. A Dealing Disclosure must contain details of the dealing concerned and of the person's interests and short positions in, and rights to subscribe for, any relevant securities of each of (i) Castle and (ii) any paper offeror, save to the extent that these details have previously been disclosed under Rule 8. A Dealing Disclosure by a person to whom Rule 8.3(b) applies must be made by no later than 3.30 p.m. (London time) on the business day following the date of the relevant dealing.

If two or more persons act together pursuant to an agreement or understanding, whether formal or informal, to acquire or control an interest in relevant securities of Castle or a paper offeror, they will be deemed to be a single person for the purpose of Rule 8.3.

Opening Position Disclosures must also be made by Castle and by any offeror and Dealing Disclosures must also be made by Castle, by any offeror and by any persons acting in concert with any of them (see Rules 8.1, 8.2 and 8.4).

Details of the offeree and offeror companies in respect of whose relevant securities Opening Position Disclosures and Dealing Disclosures must be made can be found in the Disclosure Table on the Takeover Panel's website at www.thetakeoverpanel.org.uk including details of the number of relevant securities in issue, when the offer period commenced and when any offeror was first identified. If you are in any doubt as to whether you are required to make an Opening Position Disclosure or a Dealing Disclosure, you should contact the Panel's Market Surveillance Unit on +44 (0)20 7638 0129.